

Kanada-Ya

United Kingdom



The award-winning Japanese ramen restaurant Kanada-Ya was founded in Japan in 2009 by former professional racing cyclist, Kanada Kazuhiro. Serving traditional, high-quality Japanese cuisine and specialising in authentic tonkotsu ramen, the company opened their first UK restaurant in September 2014. Success meant expansion and in 2023, as Kanada-Ya approached the opening of a sixth restaurant, the decision was made to change their payroll service provider.

Experiencing a lack of support, too many mistakes on payslips and no access to reports, The Directors began the search for a payroll service provider that would deliver the quality service she expected, and the Kanada-Ya staff deserved.

A shortlist of potential providers was drawn up, and they found the Frontier Software team very easy to communicate with and welcomed their no-nonsense advice on the best solution to Kanada-Ya's needs. The decision to select Frontier Software Payroll Services was an easy one.

One of the Directors Carol explains; "we required a flexible solution due to multiple sites and sharing of staff amongst the sites. It was clear that Frontier could accommodate our requirements, the payroll was easy to set up and the service is flexible ...it has been a great success." She continued: "Using the Frontier Software payroll bureau has dramatically reduced the time spent by our operations manager on the payroll process."

The advantages of using a specialist payroll service provider are well documented, particularly the time and cost savings and ensuring compliance with pay legislation. Alongside these benefits, Kanada-Ya has seen a reduction in pay related issues and now receives comprehensive reports to ensure they are always on top of the situation when it comes to their payroll.

Carol concludes: "Our queries are always dealt with swiftly and successfully and the Frontier personnel are quick to respond. The payroll process is easy and effective. And, most importantly, since using the Frontier Software bureau our employees are happier with the payroll."

"Any issues are always dealt with swiftly and successfully and the Frontier personnel are quick to answer questions ... the payroll process is easy and effective."

Carol Smith, Director
Kanada-Ya UK Ltd



FAST FACTS

Industry Sector: Hospitality

Headcount: 85 Employees

Customer since: 2023

Delivery Method: Outsourced

Solution: Payroll

Country: United Kingdom

www.kanada-ya.com



Human Capital Management
& Payroll Software/Services

www.frontiersoftware.com